



03-17-06

2166

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

MAGOURK, BRENT et al.

Serial No.: 10/052,577

Filed: January 18, 2002

CUSTOMER MANAGEMENT SYSTEM

Docket No. 36676

Confirmation No.: 7360

Group Art Unit No. 2166

Customer No.: 23589

Examiner:

TRANSMITTAL

Transmitted herewith is/are: Revocation and Power of Attorney; and return postcard.

EV 760671869 US

Express Mail No.

Respectfully submitted,

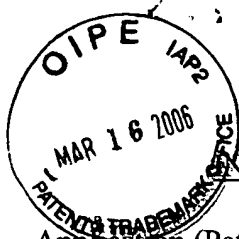
HOVEY WILLIAMS LLP

Dated: March 16, 2006

by

Andrew G. Colombo, Reg. No. 40,565  
2405 Grand Boulevard, Suite 400  
Kansas City, Missouri 64108  
(816) 474-9050

ATTORNEYS FOR APPLICANT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application (Patent) of:	)	Docket No. 36676
	)	
MAGOURK, BRENT et al.	)	Confirmation No.: 7360
	)	
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CUSTOMER MANAGEMENT SYSTEM	)	

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Commission for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

REVOCATION AND POWER OF ATTORNEY

The owner of the entire right, title, and interest in the above-referenced patent is SYMERON SOFTWARE, INC. (hereinafter "Assignee"), 180 East Broad Street, Suite 1000, Columbus, Ohio 43215. The undersigned, Brent Magouirk, has the authority to sign on behalf of Assignee.

Assignee acquired the entire right, title and interest to the invention and patent through an assignment from the inventors to SYMERON SOFTWARE, INC. recorded at Reel 013313, Frame 0297 on September 20, 2002.

Assignee hereby revokes all previous powers of attorney and authorizations of agent and appoints the attorneys and agents of Hovey Williams LLP, associated with Customer Number:

**23589**

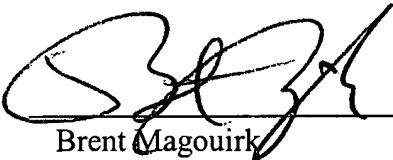
as its attorneys and agents for the purpose of receiving all future correspondence in connection with said patent application and transacting all business in the United States Patent and Trademark Office with respect to said patent application.

Those attorneys and agents are presently:

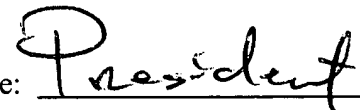
Robert D. Hovey	19,228	Tracey S. Truitt	43,205
Warren N. Williams	19,156	David V. Ayres	46,529
Stephen D. Timmons	26,513	Kameron D. Kelly	44,181
John M. Collins	26,262	Gregory J. Skoch	48,267
Thomas H. Van Hoozer	32,761	Jennifer C. Bailey	52,583
Thomas B. Luebbering	37,874	Matthew P. Harlow	52,994
Andrew G. Colombo	40,565	Michael B. Hurd	32,241
Scott R. Brown	40,535	Joan O. Herman	31,968
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SYMERON SOFTWARE, INC.

By:   
Brent Magouirk

2.28.06  
Date

Title:   
President